

Studying Hospitality at Workforce Development

Our Approach

When training in Hospitality with Workforce Development you get a complete learning package. Our Hospitality courses stand out from the rest and really put you on track for getting the job you want. Training occurs at Preparado, our fully functioning bar and commercial restaurant in Napier.

We offer:

- Specialist facilities, resources and tutors
- Small groups providing a high level of personal support
- Competitive pricing for a national qualification
- A central Napier location

Study Requirements

Our Hospitality courses are all full-time, and are made up of a combination of theoretical and practical components, including compulsory workplace practicum.

Learners are required to have access to a computer and the internet to complete their study. Workforce Development offers learners a discounted rate for laptops and pre-paid internet connections.

Uniforms and equipment are required for all Hospitality courses. Uniforms for our Food and Beverage Service courses cost \$300, which may be paid for with StudyLink course related costs.

Short Courses Available

The following short courses on hospitality-relevant topics are suitable for people wishing to extend their skill-set further:

- **LCQ:** This course, aimed at anyone involved in the sale of liquor, covers the theory-based aspects of The Licence Controller Qualification (LCQ).
- **Safe Food Handling:** Our NZQA-approved Food Hygiene programme will provide you with a good knowledge of food hygiene and safety.
- **First Aid:** This short course will give you the skills, knowledge and confidence to respond to any emergency.

LEVEL 3

National Certificate in Hospitality (Food and Beverage Service) (NZQA Level 3)

This programme will give you the skills and knowledge required to further your Hospitality career.

The course will provide the confidence and qualifications to work in Hospitality environments where excellent food and beverage knowledge and service are an important part of the customer's experience.

The course focuses on 'Front of House' Hospitality training to professional standards. Training occurs at Preparado, Workforce Development's fully equipped bar and commercial restaurant, and is reinforced through work experience in a local Hospitality business.

Duration: 24 weeks

In-class days per week: 3

In-work days per week: 1

Self-study days per week: 1

Topics:

- > Food and beverage service
- > Food safety
- > Restaurant supervision
- > Promotion and up-selling
- > Service skills and knowledge
- > Barista skills
- > Licence Controller Certificate

(Please note that there is an 18-year age minimum for certain units.)

Further Training and Career Opportunities:

National Certificate in Hospitality (Specialist Food and Beverage Service) – NZQA Level 4

LEVEL 4

National Certificate in Hospitality (Specialist Food and Beverage Service) (NZQA Level 4)

This qualification recognises the competence, knowledge and skills required by an experienced specialist in a commercial food and beverage service role.

You'll get hands-on experience in Workforce Development's fully-equipped bar and commercial restaurant, where you'll perfect your existing professional skills.

Relevant to Hawke's Bay and numerous opulent areas around the world, this programme includes a specialist wine and viticulture module, providing learners with a comprehensive knowledge of local and imported wines.

Duration: 32 weeks

In-class days per week: 2

In-work days per week: 2

Self-study days per week: 1

Topics:

- > Food hygiene
- > Food and beverage matching
- > Beverage preparation and service
- > Wine knowledge and service
- > Host responsibility and the Sale of Liquor Act

Further Training and Career Opportunities:

National Diploma in Hospitality (Operational Management) – NZQA Level 5





Opportunities in Hospitality

There are so many great job opportunities within the Hospitality industry. Training with Workforce Development will give you the confidence and skills to stand out against other job applicants and land your dream job.

Our courses will provide you with the skills to work in a wide range of Hospitality settings, including:

- Bars
- Hotels
- Restaurants
- Cafés
- Winery cellar door outlets
- Cruise ships

With programmes designed to give you a broad understanding of the industry, our courses offer hands-on experience, top class training with specialist tutors and nationally recognised qualifications.

Where could a career in hospitality take you?

A career in Hospitality offers endless possibilities, in New Zealand and abroad. Our Hospitality courses provide you with the skills to work in a variety of positions, including:

- Bar or café manager
- Restaurant manager
- Front of house
- Hotel manager
- Barista
- Maître d'

Course Dates

Click the 'Course Dates Schedule' link for course dates in your region.

Courses qualify for StudyLink student loan payments.

Want to know more?

Contact Workforce Development to talk to a Training Advisor today.

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(Freephone)

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Training for careers in Hospitality



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